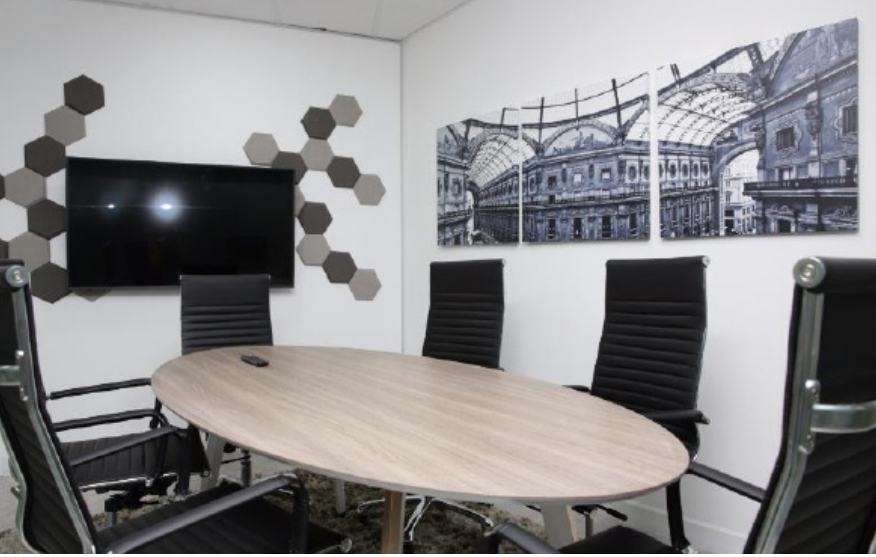




IMPACT INVESTIGATIONS & COLLECTIONS



ETHICAL & EFFECTIVE DEBT INVESTIGATION & COLLECTIONS



MEET OUR TEAM

WARREN BRUMMER is the Managing Director, an ex SAPS, and he has worked in the investigation and debt collection industry for over ten years. Warren handles all face-to-face collections and mediations.

"I always get a result for my clients, developing a strong relationship built on mutual trust between myself and my client. My experience and expertise give me unique insight into doing my job as effectively and efficiently as possible. My work ethic sets a high standard for my employees, resulting in a successful business operation."

AUSTIN BRUMMER is a Director, specialising in tracking and tracing, background checking, face to face collections and mediation.

CINDI BRUMMER is the lead internal collector, background checking and mediation.

JORDAN BRUMMER is the manager of the Durban branch, background checking, tracking and tracing and is an internal collector.

ABOUT US

In 2015, realizing there was a gap in the market for ethical and successful debt investigation and collection, Warren Brummer, founded Impact Investigations and Collections. Despite the many companies and lawyers doing debt collection, very few seem to match our expertise and people skills.

We have a wide range of clientele which span from small individuals to large corporates who are struggling to collect bad debts. We assist our clients by conducting face to face debtor meetings, fraud investigations and collecting bad debts.

WHY CHOOSE US?

Impact Investigations and Collections assists individuals and companies get back what they are owed.

Apart from our hard work and diligence, what sets us aside are our unparalleled skills in identifying key issues, tracking and tracing, and mediation. We ensure that we meet the most stringent customer service levels with in-person resolution and swift response time. Our services are provided on a national level where Warren travels to GET IT DONE.

We have a strong work ethic and are always upfront and honest, ensuring our clients have realistic expectations of how our services can help them. Our clients use our services because we have the necessary skills and knowledge to get their desired results. Having a client-centric approach, clients receive regular progress updates. Our success rates speak for themselves and result in high referral levels. Our mantra is "WE GET IT DONE."

Being a Member on the Council for Debt Collectors, we uphold their standards and ensure that our practice is ethical and professional.
Our CDC number is: 0122621/20.



WARREN BRUMMER



AUSTIN BRUMMER



OUR VISION

Impact Investigations and Collections' vision is to be the premier national debt investigation and collection company, known for our work ethic and client service.

OUR MISSION

Our mission is to return value to people's lives, helping them ethically and effectively recoup their losses.

OUR VALUES

We believe in being upfront and honest with each client, giving a realistic expectation of the recovery of their funds and bringing in results.

Our extraordinary client service is evidenced in our passion for fighting for our clients' rights when they have been taken advantage of.

SERVICES WE OFFER

Impact Investigations and Collections is a professional debt investigation and collection company offering professional debt investigation and collection services for individuals and corporations. Our services include:

- DEBT COLLECTION**
- DEBT AND FRAUD INVESTIGATIONS**
- TRACKING AND TRACING**
- BACKGROUND CHECKS**
- SURVEILLANCE**
- DEFAULT PAYER LISTING**
- IDENTITY VERIFICATION**
- RENTAL MANAGEMENT PACKAGE**

WHAT OUR CLIENTS SAY ABOUT US

"We have found Impact Investigations to be highly professional in their collection process, especially with debtors that are problematical and continually make empty promises. Warren is highly skilled in his job and only works in the best interests of his clients – he takes no nonsense, gets our payments and is very aware of our/their legal rights. It has been a pleasure dealing with such a highly competent team as I receive constant updates as to the status of the debt and nothing is too much trouble. Thanks guys – I can't imagine using anyone else."

PAM – DIRECTOR, RADIONIC

"Efficient professional service – they get results."

BIANCA - ACCOUNTS MANAGER, VINESSE WINES

"Thank you very much for all your help and assistance. You guys have been remarkable and will recommend you to everyone"

ANGIE FOX - OWNER, FOX AGENCY

CONTACT US



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